Ensure Mainframe Continuity During Business Interruptions

By Andrew Dvirnyk

Many businesses remain committed to mainframes. This is due to their superior security and input and output operational capabilities. Therefore, it is vital to maintain mainframe availability.

However, it is only in times of crisis that businesses realize the need for remote access solutions. They need a system that can manage mainframes, maintain uptime, and troubleshoot issues in these circumstances. These solutions must address productivity issues around geographically dispersed support teams and circumvent challenges that restrict physical access to data centers.

Shortage of human resources

Businesses that depend on the expertise of individual tech experts are most exposed during instances when they are unable to work in the office. Lack of available specialized skills on the market, and high staff turnover rate compound these challenges.

Many 'mainframers' also fall within older demographic. This could further complicate the skills shortage without new skills entering the workplace.

Therefore, companies must adapt by building resilient operating models to survive potential crisis with effective business continuity capabilities.

Ensuring mainframe reliability

IBA Group is an industry expert with 30 years of experience in mainframe computing. Our 3,000 knowledgeable and technologically adept experts enable us to address current and future business continuity and mainframe reliability challenges.

We also leverage strategic partnerships with industry leaders such as IBM, which dates back to 1993 when IBM had a hand in creating IBA. Today, IBA is an IBM Platinum Business Partner.

IBA's support teams consist of over 400 mainframe gurus, who have vast experience in application development and support. The company also identified and trained new, younger generation of mainframers, who are ready to fill the gaps left when the industry's older generation retire.

Blending humans and technology

Our balanced teams can work remotely to manage and maintain mainframe systems to ensure business continuity. In addition, we developed a solution that integrates automation capabilities, augmenting valuable human resources.

Our APPULSE solution automates various aspects in mainframe application management to support business continuity. It unifies incident management, experience management, and daily operational support processes in one platform. This offers a single dashboard and centralized management capabilities.

By blending human experience and expertise with advanced technologies and digitally enabled capabilities in this way, we are working to bridge the legacy of the past with the landscape of the future.

We want to help companies build more resilient business operations and remove the risks posed by downtime. We will help you navigate the complexities of dynamic marketplace and create an effective approach to tackle future business continuity challenges.

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